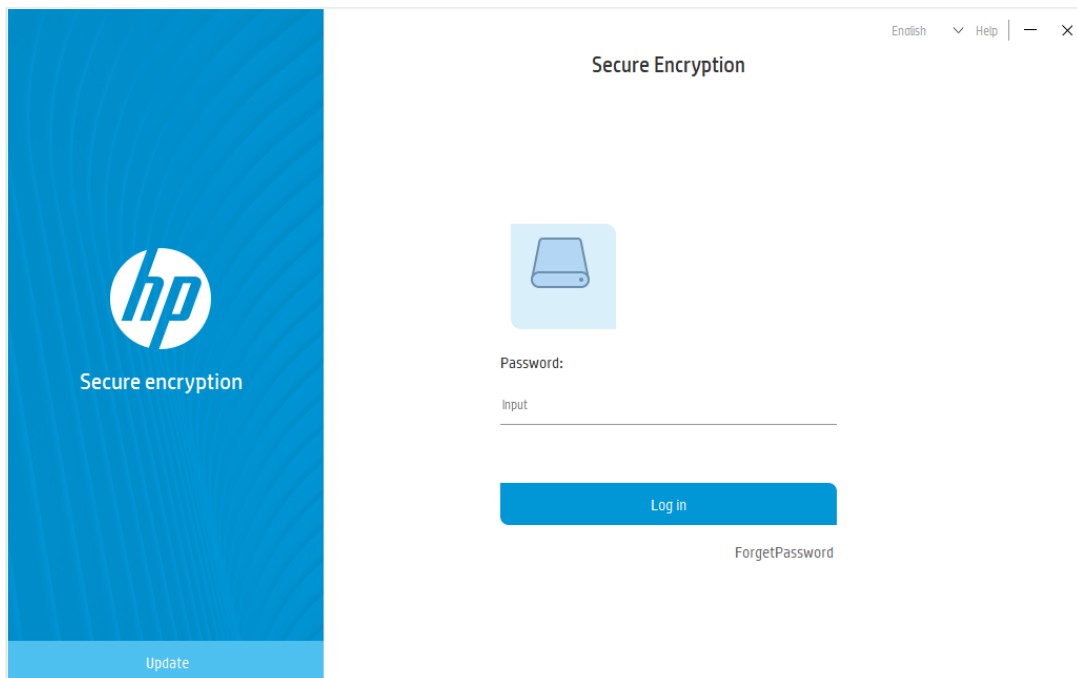# Help Document

Hello there. Welcome to HP's SSD disk (hereafter referred to as "disk") encryption software. For your convenience, we have provided this help document, and we hope to answer all your questions about the software.
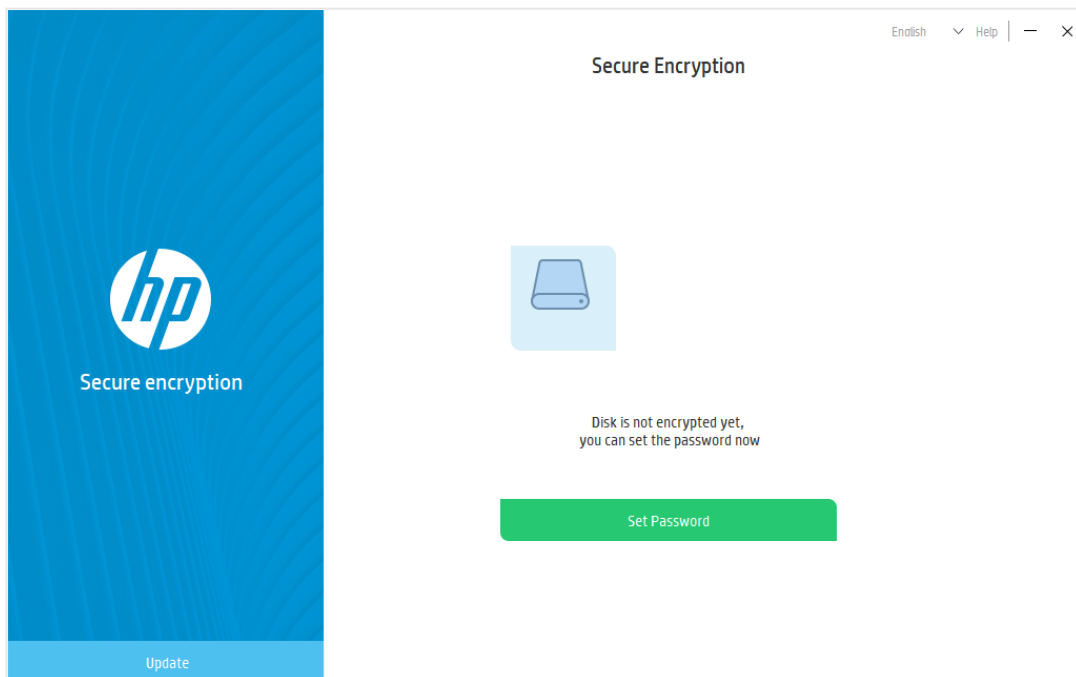
Open disk

After clicking on the encrypted disk, enter the correct password to open it; if it is an unencrypted disk, you can open it directly on your computer without opening the software.
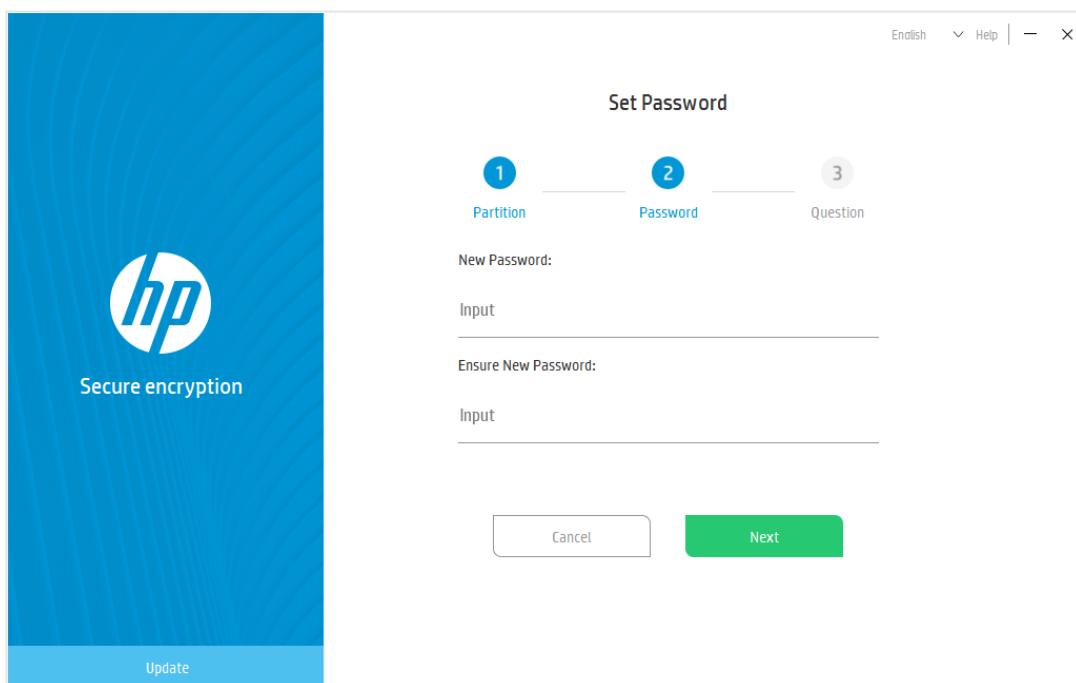

Set password

When you use the software for the first time, you can choose an unencrypted disk to set the encryption password, and then you can securely encrypt the disk.
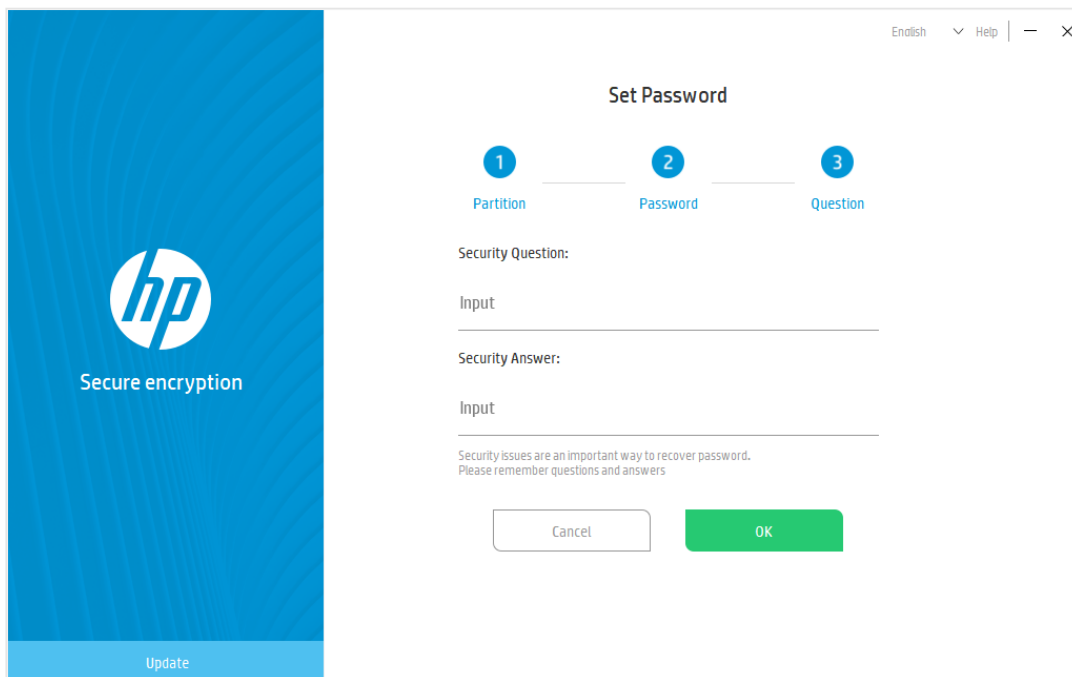
1、Set password

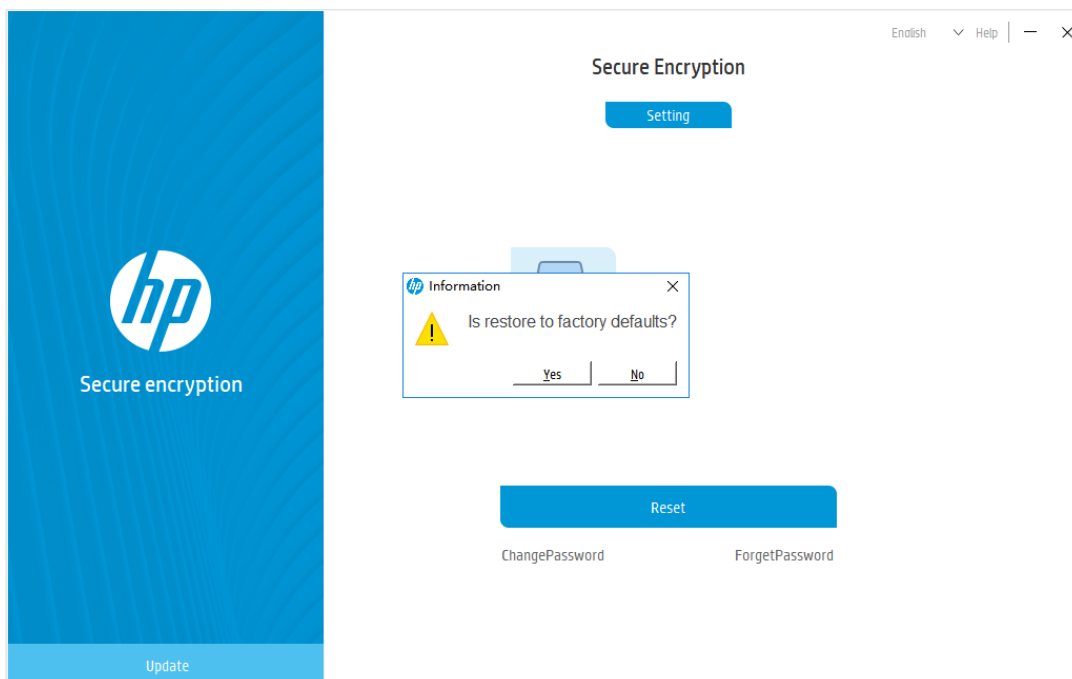The password set here is the password required to open the encrypted disk each time.

2、Set security issues

The security issue here is an important way to get back when you forget your password. Once you have set it, you can't modify it. Please set it carefully and keep it in mind.
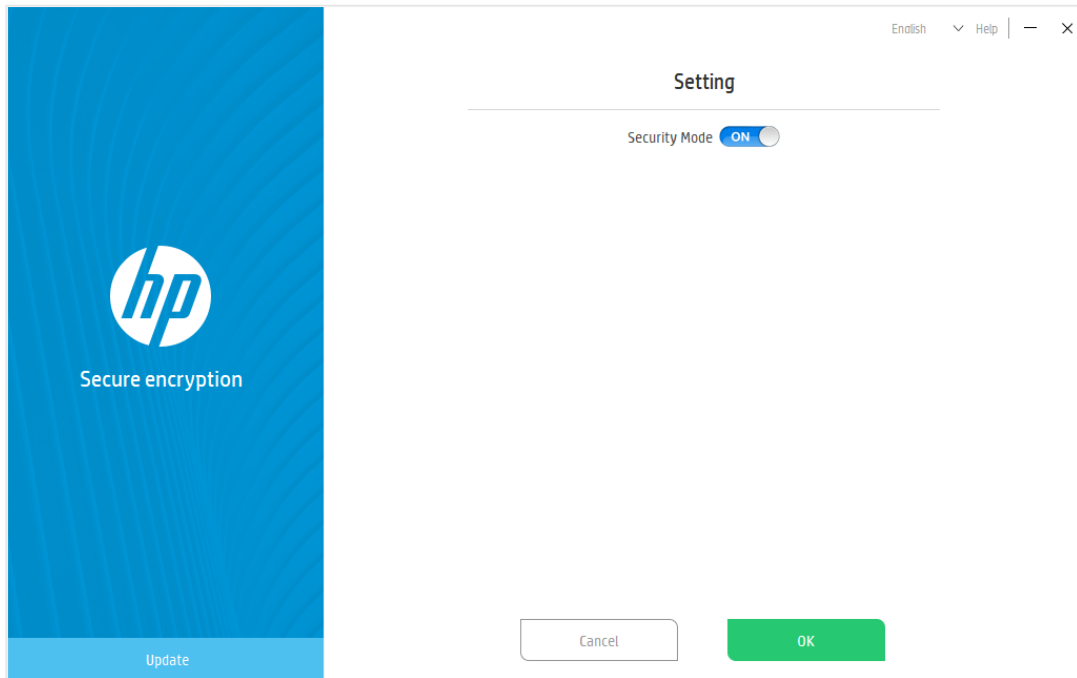
Reset

Click "Reset" in the home page after logging in to the disk to restore the factory defaults. Please choose this operation carefully.
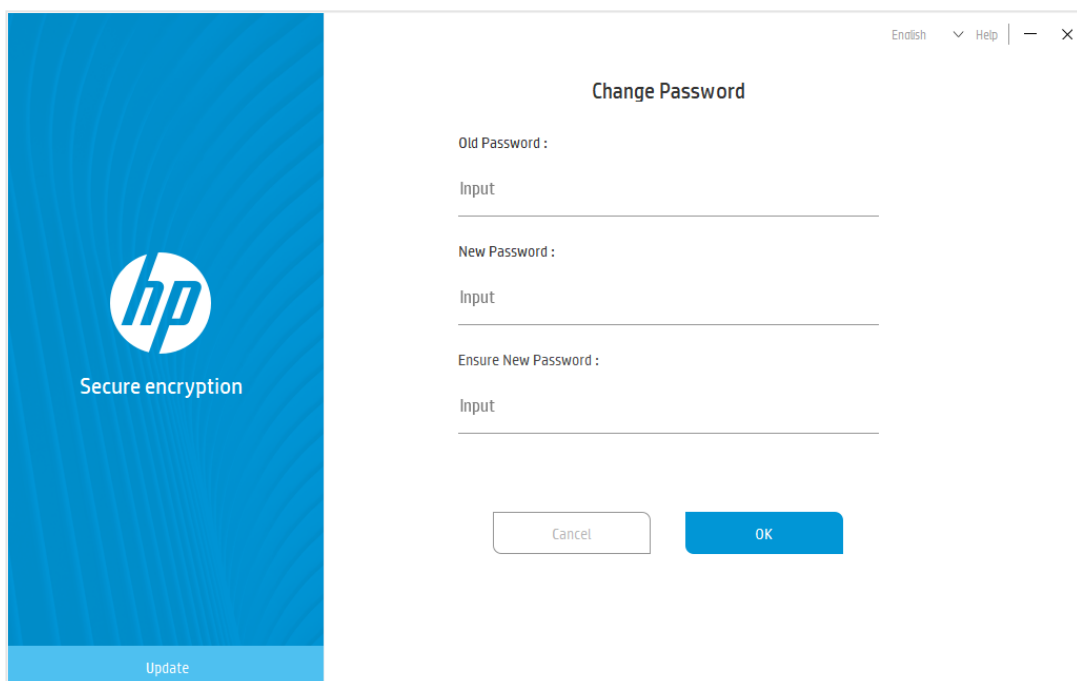

Security mode

You can switch the "Security mode" switch status by clicking "Settings" on the home page after logging in to the disk. Do not turn off this mode if you need to keep the

disk encrypted. This mode can be turned off if you need to reset the currently set encryption password.
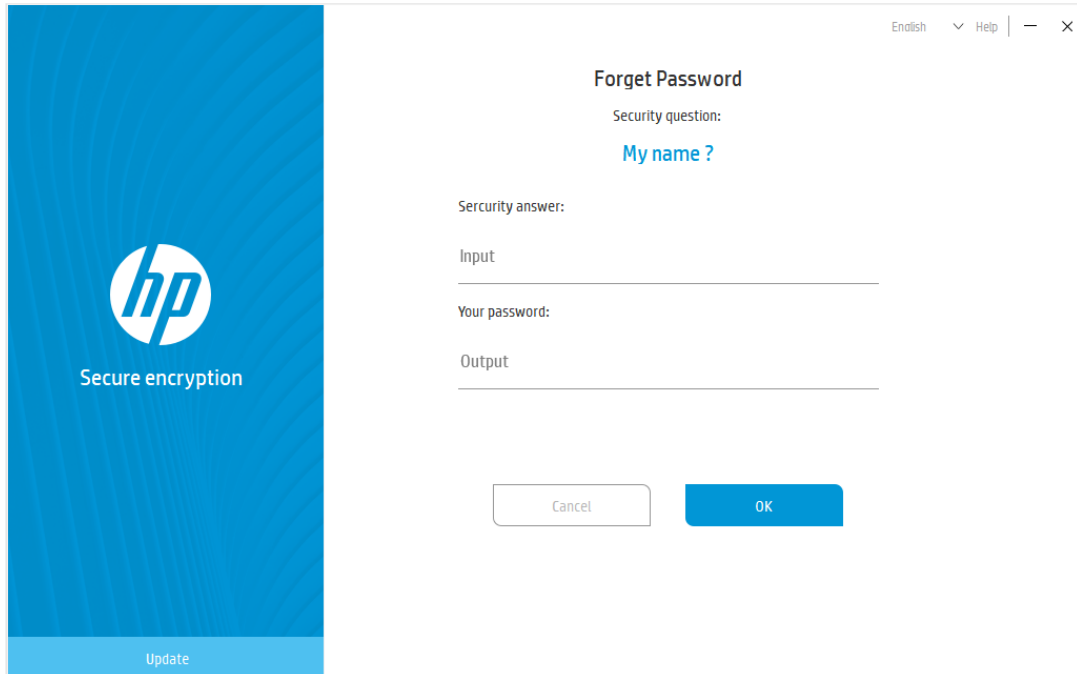

Change Password

When you need to modify the encrypted password of the disk, you can click "Change Password" on the home page to enter. Once you have entered the correct original password, you can set a new password.

Forget password

When you forget the encrypted password for your disk, you can click "Forgot your password?" on the homepage. Then enter the correct answer to your security question and you can set a new password.